

## Housing Benchmarking Cost Summaries 2011/12

Quartile Key							
	Upper Quartile	Middle Upper	Median	Middle Lower	Lower Quartile	N/A	No Data
Valid dataset							
Small dataset							

Benchmarking against the following organisations:

Adur District Council	Oxford City Council
Brighton & Hove City Council	Reading Borough Council
Canterbury City Council	Runneymede Borough Council
Crawley Borough Council	Southampton City Council
Dartford Borough Council	Thanet District Council
Gosport Borough Council	Waverley Borough Council
Gravesham Borough Council	Winchester City Council
Guildford Borough Council	Wokingham Borough Council
Medway Council	Wycombe District Council
Newforest District Council	

Major Works & Cyclical Maintenance - Cost Summary								
KPI	Sample Size	Upper	Median	Lower	Lewes DC (2011/2012) HouseMark Scenario			
					Result	Rank	Quartile	
Total Cost Per Property of Major Works & Cyclical Maintenance	20	1,282	1,408	1,582	491	2		
Total CPP of Major Works (Service Provision)	19	864	1,046	1,169	255	2		
Total CPP of Major Works (Management)	19	61	79	100	15	1		
Total CPP of Cyclical Maintenance (Service Provision)	19	175	261	285	204	7		
Total CPP of Cyclical Maintenance (Management)	19	24	36	43	17	1		

Responsive Repairs & Void Works - Cost Summary								
KPI	Sample Size	Upper	Median	Lower	Lewes DC (2011/2012) HouseMark Scenario			
					Result	Rank	Quartile	
Total Cost Per Property of Responsive Repairs & Void Works	20	548	599	685	679	16		
Total CPP of Responsive Repairs (Service Provision)	19	305	367	401	354	9		
Total CPP of Responsive Repairs (Management)	19	68	95	112	132	17		
Total CPP of Void Works (Service Provision)	19	111	136	165	165	15		
Total CPP of Void Works (Management)	19	18	33	40	28	9		

Housing Management - Cost Summary								
KPI	Sample Size	Upper	Median	Lower	Lewes DC (2011/2012) HouseMark Scenario			
					Result	Rank	Quartile	
Total Cost Per Property of Housing Management	20	309.53	335.06	403.46	319.28	8		
Direct CPP of Housing Management	20	181.56	218.34	255.02	179.94	6		

Direct CPP of Rent Arrears & Collection	19	50.58	61.18	71.39	53.91	7	
Direct CPP of Resident Involvement	19	23.32	29.79	44.40	41.29	14	
Direct CPP of Anti-Social Behaviour	19	16.45	22.20	33.00	11.52	1	
Direct CPP of Lettings	19	19.27	23.67	37.50	25.10	13	
Direct CPP of Tenancy Management	19	43.17	64.86	75.53	48.13	8	

Overhead cost breakdown per direct user							
KPI	Sample Size	Upper	Median	Lower	Lewes DC (2011/2012) HouseMark Scenario		
					Result	Rank	Quartile
Premises	20	2,806	3,056	4,730	3,029	11	
ITC	20	4,897	5,558	6,402	4,780	6	
Finance	20	3,282	4,285	5,285	3,589	8	
Central	20	6,902	10,070	14,926	9,069	9	

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